

# NOTICE INFORMING INDIVIDUAL ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

Central Louisiana Surgical Hospital (CLSH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

CLSH does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

CLSH provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

CLSH provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact the Chief Nursing Officer @ (318) 443-3511.

If you believe that CLSH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Quality/Risk Department  
651 North Bolton  
Alexandria, Louisiana 71301  
(tel) 318-443-3511  
(fax) 318-767-9717  
abejsovec@clshospital.com

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available @:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

[Type text]

## Notice of Non-Discrimination Taglines

**English ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call: 1-800-853-3511.

**Spanish ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-853-3511.

**French ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-853-3511.

**Vietnamese CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-853-3511.

**Chinese 注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-800-853-3511

**Arabic ملحوظة:** برقم اتصل بالمجان لك تتوافر تى اللغو المساعدة خدمات فإن، اللغة اذكر تتحدث كنت إذا 1-800-853-3511.

**French Creole ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-853-3511

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-853-3511.

**Tagalog (Tagalog-Filipino) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-853-3511.

**Portuguese ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-853-3511.

**Korean 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-853-3511

**Italian ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-853-3511.

**Urdu خبردار:** كال - سى ابى دست سى مفت خدمات سى كى مدد سى كى زبان كو آپ تو، سى بولتے اردو آپ اگر 1-800-853-3511

**Japanese 注意事項:** 日本語を話される場合、無料の言語支援をご利用いただけます 1-800-853-3511

**Laotian ໂປດຊາບ:** ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-853-3511

**Hindi ध्यान दें:** यद् आप हदी बोलते ह तो आपके िलए मुफ्त म् भाषा सहायता सेवाएं उपलब्ध ह। 1-800-853-3511